

Contact List:

- **Congregations**
- **Congregation based activities**

Contact Name	Address	Phone	Fax	Email	Responsibilities
Partnership Team	<p>Location:</p> <p>Investor Services Office:</p> <p>Level 2, 222 Pitt Street Sydney NSW 2000</p> <p>Operations:</p> <p>Level 9, 222 Pitt Street Sydney NSW 2000</p> <p>Mail:</p> <p>PO Box A2178 Sydney South NSW 1235</p>	1300 133 673	02 9267 4965	contactus@unitingfinancial.com.au	<p>Any general enquiries relating to cheque facilities, investments and/or loans, products, services and channels including:</p> <ul style="list-style-type: none"> • Statement and transaction enquiries • Returned direct entry items • Duplicated entries • Traces – Cheques, Direct Entry, EFT • Requests for duplicate statements • Cheque / investor book requests • Sweeps • Interest rate enquiries • Periodical Payments / Direct Debit requests • Stop payment requests • Signatory updates and amendments • Bank Cheque Requests
Uniting Online Support		1300 133 673	02 9267 4965	contactus@unitingfinancial.com.au	<p>Uniting Online Enquiries:</p> <ul style="list-style-type: none"> • Direct Credit /Debit file uploads and authorisations • Online access • Passcode resets



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Direct Entry Operations		1300 133 673	02 9267 4965	contactus@unitingfinancial.com.au	Direct Entry File Processing
ANZ Corporate/Purchase Cards Lost/Stolen Cards Transaction Disputes		(ANZ) 1800 032 481 (ANZ) 1800 033 844 (ANZ) 13 13 14	(ANZ) 1800 458 974 (ANZ) 1800 283 515		ANZ Card Enquiries: <ul style="list-style-type: none"> • New Cards, Limit enquiries, Card closure/cancellation & disputed transactions to be directed to UFS Partnership Lending Associate (See Below) • Transaction enquiries/history (ANZ) • Balance enquiries (ANZ) • Lost/Stolen Cards (ANZ)
ANZ Merchant Services Support Team		(ANZ) 1800 039 025	(ANZ) 1300 786 699		ANZ Merchant Enquiries: <ul style="list-style-type: none"> • Applications for new facilities to be directed to UFS Partnership Lending Associate (See Below) • Transactional enquiries (ANZ)



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Oscar Guardado Partnership Development Associate	Location: Level 9, 222 Pitt Street Sydney NSW 2000 All personal enquiries to the Investor Services Office on Level 2	02 8267 4405	02 9267 4965	oguardado@unitingfinancial.com.au	Partnership Management support: <ul style="list-style-type: none"> • New Ministers and Staff Loan Applications • Ministers and Staff Loan Enquiries • Ethical Diversified Fund (EDF)
Danielle Downey Partnership Lending Associate (Acting)	Location: Level 9, 222 Pitt Street Sydney NSW 2000 All personal enquiries to the Investor Services Office on Level 2	02 8267 4466	02 9267 4965	ddowney@unitingfinancial.com.au	ANZ/UFS Corporate and Purchasing Cards and Merchant Facilities: <ul style="list-style-type: none"> • New Applications • Limit Enquiries • Disputed Transactions • Identification requirements • Card Closure/Cancellations Partnership Management support: <ul style="list-style-type: none"> • New Investment Applications • New Investment enquiries • Bank Guarantee requests • Direct Debit/Payroll Bureau

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Dennis Lo Partnership Manager (Acting)	Location: Level 9, 222 Pitt Street Sydney NSW 2000 All personal enquiries to the Investor Services Office on Level 2	02 8267 4252 0477 717 840	02 9267 4965	dlo@unitingfinancial.com.au	Responsibility for assisting the Head of Partnerships with partnerships: <ul style="list-style-type: none"> • Church Loans enquiries • Escalation point for Congregations • Management of the partnership with Uniting Financial Services for Congregations • Non-standard interest rates and terms • New products and/or services
Linda Johnson Head of Partnerships (Acting)	Location: Level 9, 222 Pitt Street Sydney NSW 2000 All personal enquiries to the Investor Services Office on Level 2	02 8267 4317 0467 769 377	02 9267 4965	ljohnson@unitingfinancial.com.au	Overall responsibility for all partnerships: <ul style="list-style-type: none"> • Overall management of the Partnership team at Uniting Financial Services and its Church and Community of Faith investors